

# Gour Mohan Sachin Mandal Mahavidyalaya

(Accredited Grade "B++" by NAAC)

P.O.- Bireswarpur, Pin Code - 743336

Dist.- South 24 Parganas, West Bengal

Mobile : 9733624547

From : **Dr. Abdullah Jamader Hasan, M.A., Ph.D.**

Principal

(Gold Medalist)

Ref. No. ....

Date .....

## STUDENTS SATISFACTION SURVEY ANALYSIS

2022-23

The IQAC expresses satisfaction at the survey conducted among the students. Questions ranged across a spectrum of parameters from curriculum to teaching quality to internal assessment to online classes. The survey had questions to ascertain the quality of infrastructure, library and sports facilities. Interestingly, in order to ascertain the role of the management, the survey had questions on the accessibility of the Principal as well. The IQAC notes that-

1. 95% of students agree on overall good learning environment and safe and secure campus
2. 97% of students feel that the student-teacher relationship is good.
3. 94% of the students feel that the Principal is accessible.
4. 16% of students say that online classes were not adequate
5. 9% of students are not satisfied with classroom facilities.
6. 22% of students are not happy with washroom facilities.

### RECOMMENDATIONS BY THE IQAC

1. Taking note that 22% of students are not happy with the washroom facilities, the IQAC is concerned about the feedback. The Principal and the Governing Body is requested to **upgrade the washroom facilities** and augment the facilities as well with immediate effect.
2. Since 16% of the students are not happy with the online classes, the IQAC to **implement the blended mode** as prescribed by the NEP recommends that the students should be sensitized to online classes and workshops. Online classes can have a dedicated routine during breaks.
3. **Classroom facilities** should be improved.

  
Principal

G.M.S.M. Mahavidyalaya  
Vill. & P.O.-Bireswarpur  
Dist. - 24 Pargs (S), W.B.



  
Ranjini Anto

IQAC Co-ordinator  
GMSM Mahavidyalaya  
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**GOUR MOHAN SACHIN MANDAL MAHAVIDYALAYA**  
**STUDENT SATISFACTION SURVEY**  
**2022-23**

**METHOD-** The student satisfaction survey was conducted online through a google form. The form was shared in the college website. 873 students responded to the survey. The survey was conducted on grounds of anonymity to give the opportunity to the students for a free and fair review.

	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q17	Q18	Q19	Q20
Agree	559	564	519	570	562	528	564	552	547	535	500	586	575	578	575	518	534	545	567	537
Strongly agree	274	231	186	158	228	274	227	234	205	178	149	162	201	210	200	266	201	257	162	246
Disagree	23	37	86	64	35	12	24	22	46	77	110	31	17	11	22	24	43	6	58	33
Strongly disagree	18	23	43	31	12	17	16	21	32	28	70	35	19	19	19	15	20	11	34	19



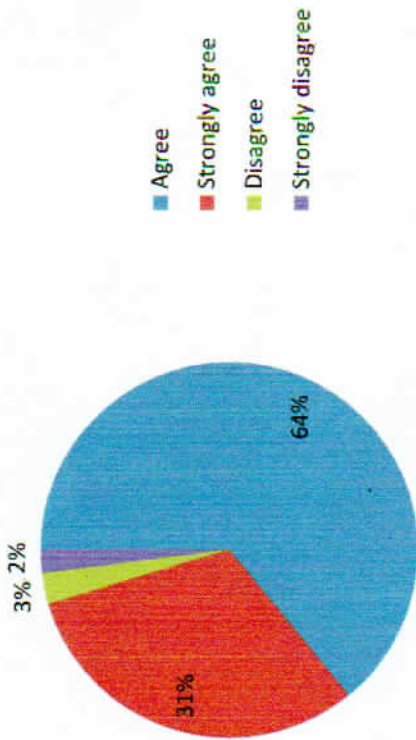
*Rajni Laha*

IQAC Co-ordinator  
GMSM Mahavidyalaya  
Vill. & P.O. - Bireswarpur  
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*Rajni Laha*  
Principal  
G.M.S.M. Mahavidyalaya  
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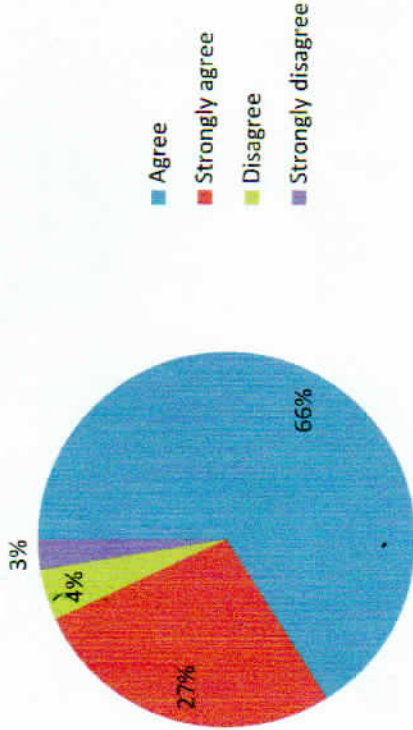


Q1. Teachers are regular and punctual in class.



■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree

Q2. Syllabus coverage prescribed by the University is adequate.



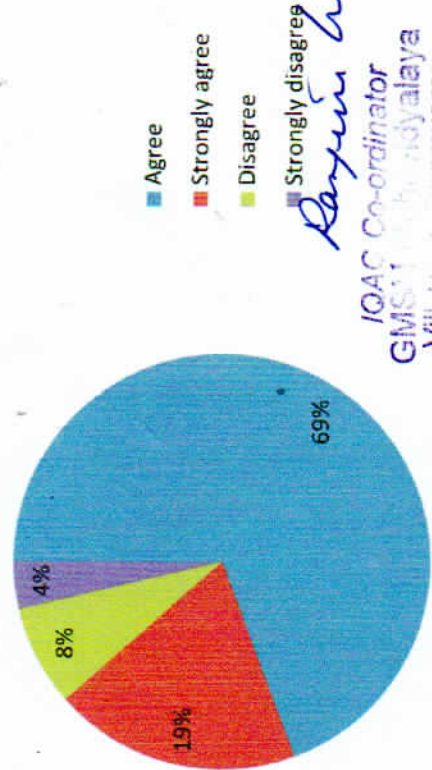
■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree

Q3. Online class delivery was adequate.



■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree

Q4. Technological support is optimal



■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree



*(Signature)*  
**Principal**  
**G.M.S.M. Mahavidyalaya**  
 Vill. & P.O.-Bireswarpur  
 Dist. - 24 Pargs (S)

*(Signature)*  
**IOAC Co-ordinator**  
**G.M.S.M. Mahavidyalaya**  
 Vill. & P.O.-Bireswarpur  
 Dist:24 pgs(S), PIN-743336

Q5. Library facilities are adequate.



■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree

Q6. Student teacher relationship is satisfactory.



■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree

Q7. Overall learning environment is good.

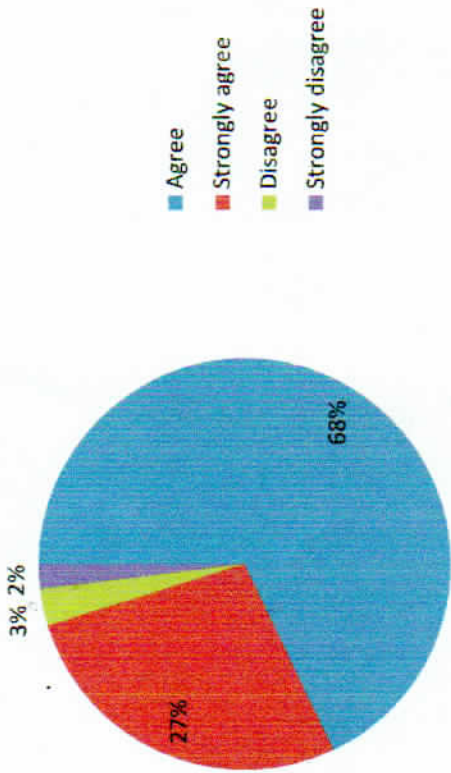
Q8. Safe and secure environment in college.

*S. P. Das*  
Principal  
G.M.S.M. Mahavidyalaya  
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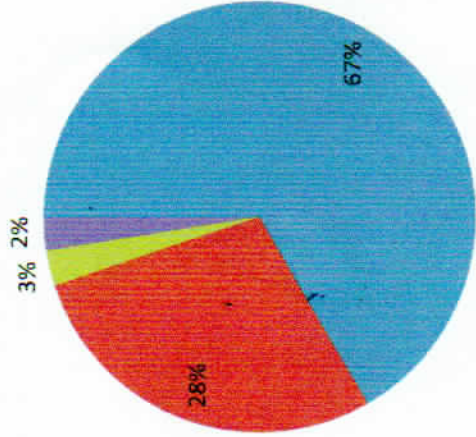
*Rangini Aule*  
IQAC Co-ordinator  
GMSM Mahavidyalaya  
Vill. P.O. - Bireswarpur  
Dist. 24 pgs(S), PIN-743336





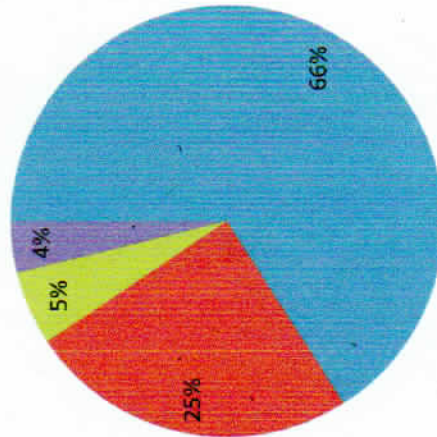
■ Agree  
 ■ Strongly agree  
 ■ Disagree  
 ■ Strongly disagree

Q9. Classroom facilities are good.

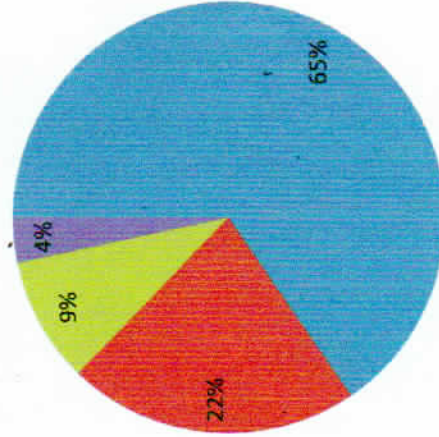


■ Agree  
 ■ Strongly agree  
 ■ Disagree  
 ■ Strongly disagree

Q10. Sports facilities are available.



■ Agree  
 ■ Strongly agree  
 ■ Disagree  
 ■ Strongly disagree



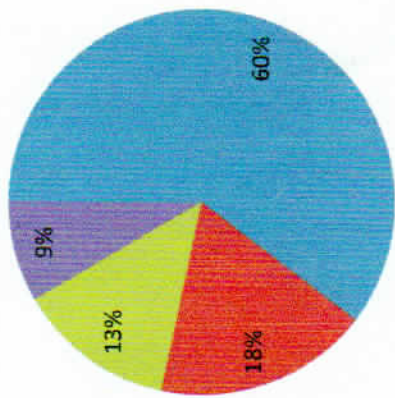
■ Agree  
 ■ Strongly agree  
 ■ Disagree  
 ■ Strongly disagree

Principal  
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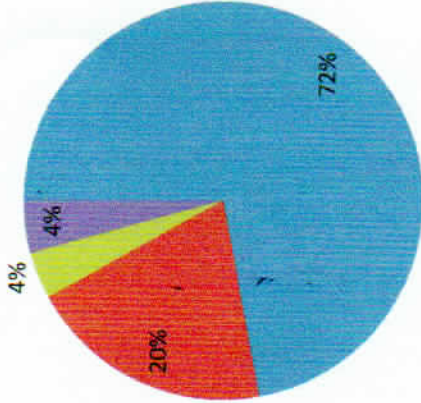
Rayuni Dutta  
 IOAO Co-ordinator  
 G.M.S.M. Mahavidyalaya  
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Q11. Toilets and washrooms are available.



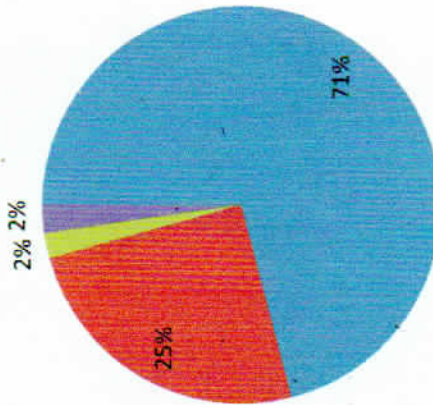
Agree  
Strongly agree  
Disagree  
Strongly disagree

Q12. Administrative office is student friendly.



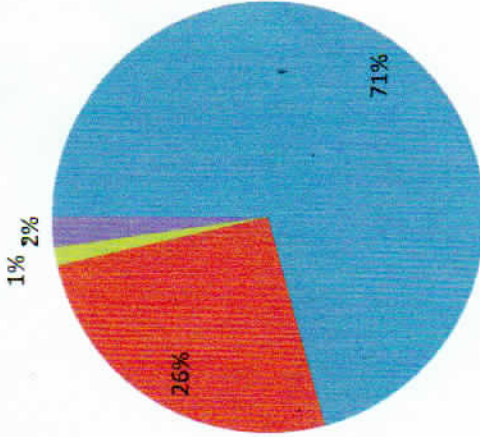
Agree  
Strongly agree  
Disagree  
Strongly disagree

Q13. Internal evaluation by the teachers was satisfactory.



Agree  
Strongly agree  
Disagree  
Strongly disagree

Q14. Overall quality of teaching learning facility is good



Agree  
Strongly agree  
Disagree  
Strongly disagree

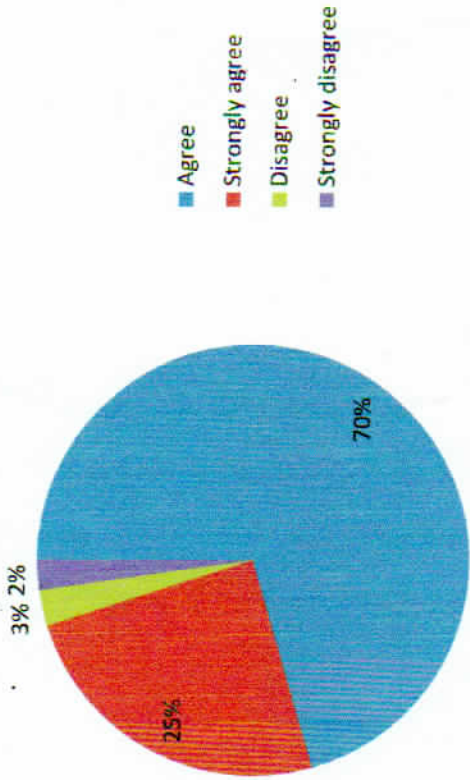
*S.P.*  
Principal  
G.M.S.M. Mahavidyalaya  
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*Ranjini Kundu*  
IQAC Co-ordinator  
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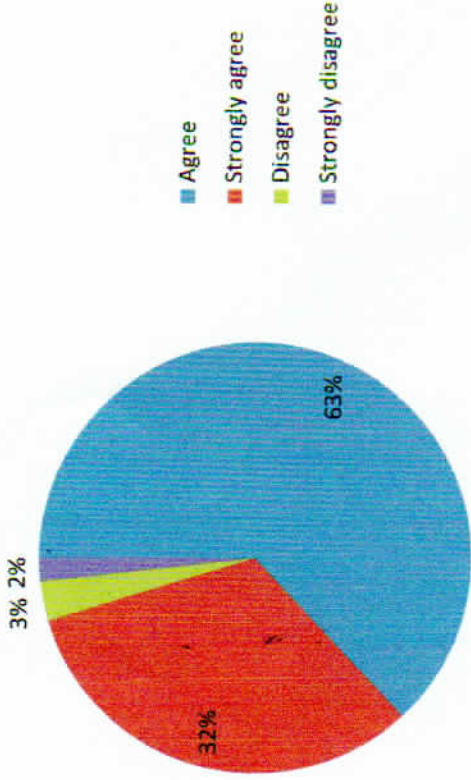


Q15. The library staff is co-operative and helpful.



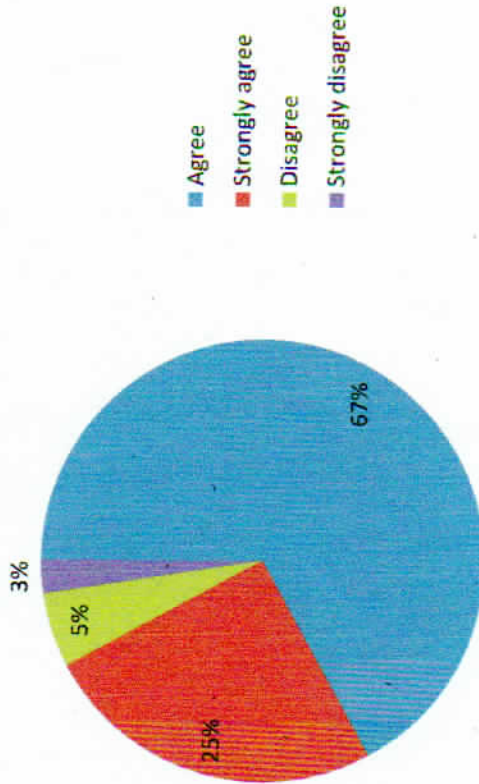
Agree  
Strongly agree  
Disagree  
Strongly disagree

Q16. There is enough drinking water.



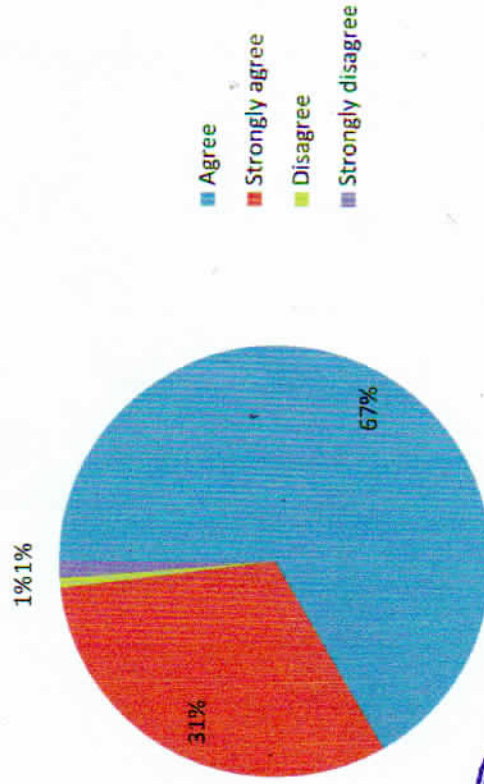
Agree  
Strongly agree  
Disagree  
Strongly disagree

Q17. Scholarships from college are given.



Agree  
Strongly agree  
Disagree  
Strongly disagree

Q18. The college website is helpful.



Agree  
Strongly agree  
Disagree  
Strongly disagree



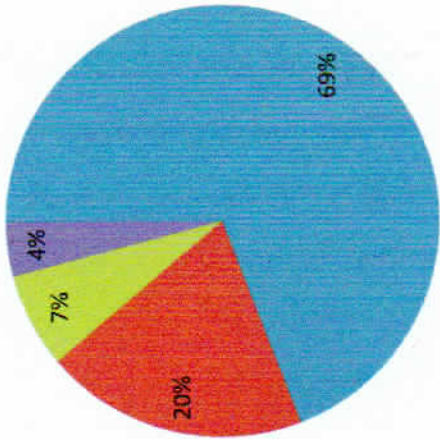
*Pr*

Principal  
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*Ranjini*

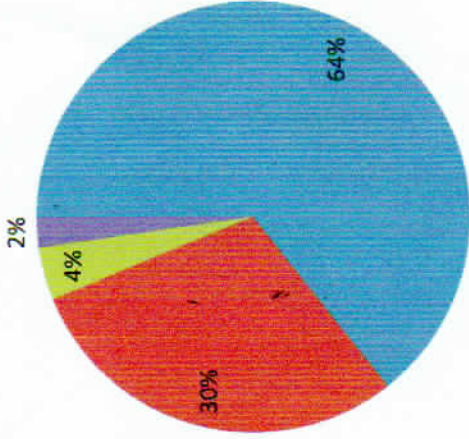
IQAC Co-ordinator  
GMSM Mahavidyalaya  
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Q19. College canteen is available.



■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree

Q20. Principal of the college is accessible.



■ Agree  
■ Strongly agree  
■ Disagree  
■ Strongly disagree



*(Signature)*

**Principal**  
G.M.S.M. Mahavidyalaya  
VIII. & P.O.-Bireswarpur  
Dist. - 24 Pargs (S), W.B.

*(Signature)*

**IQAC Co-ordinator**  
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