

# Gour Mohan Sachin Mandal Mahavidyalaya

(Accredited Grade "B++" by NAAC)

P.O.- Bireswarpur, Pin Code - 743336

Dist.- South 24 Parganas, West Bengal

Mobile : 9733624547

From : **Dr. Abdullah Jamader Hasan, M.A., Ph.D.**

Principal

(Gold Medalist)

Ref. No. ....

Date .....

## STUDENT SATISFACTION SURVEY ANALYSIS

2019-20

The IQAC expresses satisfaction at the survey conducted among the students. Questions ranged across a spectrum of parameters from curriculum to teaching quality to internal assessment to online classes. The survey had questions to ascertain the quality of infrastructure, library and sports facilities,

The IQAC notes the following-

- 8% of the sample graded the reprography facilities as poor.
- Canteen facilities were termed poor by 9.5% of the respondents.
- 10.4% of students were not happy with parent teacher meetings
- The IQAC also notes that after the feedback and action taken in 2018-19 there was a better satisfaction with students regarding WIFI facilities and Laboratory infrastructure.

## RECOMMENDATIONS BY THE IQAC

- The IQAC recommends reprography facility in the library.
- Canteen facilities should be upgraded.
- There should be quarterly parent teacher meetings.

*Ranjini Das*

*AP-09*  
Principal  
G.M.S.M. Mahavidyalaya  
Vill. & P.O.-Bireswarpur  
Dist. - 24 Pargs (S), W.B.



IQAC Co-ordinator  
GMSM Mahavidyalaya  
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Dist. 24 Pargs (S), PIN-743336


## GOUR MOHAN SACHIN MANDAL MAHAVIDYALAYA

### STUDENT SATISFACTION SURVEY: 2019-20


The survey questionnaire was circulated among the students randomly The survey was conducted anonymously.

660 students participated in the survey.

Serial No.	SSS Questions	Student Responses in %		
		Good	Average	Poor
1.	Academic Environment	81.5	18.5	0
2.	Regularity of class	88	10.5	1.5
3.	Quality of class teaching	91	7	2
4.	Remedial coaching facility	64.4	30.8	4.8
5.	Parent-teacher Meeting	83.4	6.2	10.4
6.	Laboratory Infrastructure	61.4	32.0	6.6
7.	Completion of Syllabus	91.2	7.8	1.0
8.	Career Guidance	76.0	17.5	6.5
9.	Physical infrastructure of the college Library	86.6	11	2.4
10.	Assistance of non-teaching staff of the college regarding official matters	72	24	4
11.	Wi-Fi and Internet facility	65.4	25.5	9.1
12.	Reprography Facilities	61.4	30.6	8.0
13.	Banking Facilities	93.0	7.0	0
14.	Drinking water	98.0	2.00	0
15.	Canteen Facilities	78.0	12.5	9.5
16.	Toilet Facility/Sanitation	76	22	2

  
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## RESULT ANALYSIS

**No. of students who responded to the survey: 552**

The survey was conducted offline but anonymously. Questionnaire was distributed randomly and the feedback was collected.

Serial No.	SSS Questions	Student Responses in %		
		Good	Average	Poor
1	Academic Environment	77	23	0
2	Regularity of class	82.3	17.5	0.2
3	Quality of class teaching	88.7	10.5	0.8
4	Remedial coaching facility	52.3	43.4	4.3
5	Parent-teacher Meeting	88.4	8.00	3.6
6	Laboratory Infrastructure	58.00	31.0	11.0
7	Completion of Syllabus	92.2	7.8	0
8	Career Guidance	82.0	12.5	5.5
9	Physical infrastructure of the college Library	86.6	11	2.4
10	Assistance of non-teaching staff of the college regarding official matters	68.7	24.5	6.8
11	Wi-Fi and Internet facility	62.0	25.85	12.15
12	Reprography Facilities	59.0	37.0	4.0
13	Banking Facilities	93.0	7.0	0
14	Drinking water	98.0	2.00	0
15	Canteen Facilities	80.5	16.8	2.7
16.	Toilet Facility/Sanitation	71.5	28.3	0.2

  
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